

**CHILTERN DISTRICT COUNCIL
Cabinet – 24 MARCH 2015**

Background Papers, if any, are specified at the end of the Report

Performance Indicator Review for 2015-16

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RECOMMENDATIONS

To confirm approval of the Priority Indicator set (see Appendix A) and future performance targets for the next three years.

To confirm approval of Corporate Performance Indicators (Appendix B) and future performance targets for the next 3 years.

Relationship to Council Objectives

Performance Management helps to ensure that realistic performance targets are set through the service planning process. This helps to ensure that the services provided by the Council are effective and good value for money. This report links to all of the Council's objectives listed below

Objective 1 - Efficient and effective customer focused services

Objective 2 - Safe, healthy and cohesive communities

Objective 3 - Conserve the environment and promote sustainability

Implications

(i) This matter is not a Key Decision within the Forward Plan.

(ii) This matter is within the Policy and Budgetary Framework.

Financial Implications

None identified

Risk Implications

There is a risk that failure to select, monitor and measure the correct performance measures could lead to a degradation in quality of services and value for money.

Equalities Implications

None identified

Sustainability Implications

None identified

Report

1. This report provides information on the corporate and priority PIs and targets for 2015-16.

Background

2. The Council currently report 18 priority indicators each on a monthly basis, within the monthly budget pack. The quarterly performance report includes all corporate indicators (selected by MT and Cabinet), as well as the priority indicators. The Council currently report on a total of 94 performance indicators at the end of the year.
3. This year, a more extensive review has been undertaken by Heads of Service. Each service unit has been asked to identify 2 to 3 indicators which would be strong and meaningful measures of overall performance, avoiding duplication where they are regularly reported via PAG updates. An exception is Finance, as full reporting is included in the monthly budget packs for Council so no further PIs were deemed necessary.
4. Service areas will measure and monitor any remaining PIs which are useful for day to day management of the service, reporting through to PAGs/Committees where appropriate. If a departmental PI indicates potential problems, these will be highlighted to Management Team and where the impact is medium to high, to the portfolio holder.
5. If approved, there will be 13 priority PIs with an additional 32 corporate indicators. A total of 45 indicators will be reported via the quarterly performance reports.

Background Papers: (None)

- Appendix A: Proposed changes to Priority Indicators and Targets
- Appendix B – Proposed changes to Corporate Indicators and Targets